

WELCOME TO THE HOUSE

This notice is for general clarification regarding property and equipment provided by The House and for that which is to be provided by residents within the terms of the Resident Agreement.

In the Village and in the ILU apartments, The House provides and maintains appliances and fixed equipment such as HVAC units. It also provides basic window treatment (blinds or shades) and a cleaned carpet upon move-in. All furniture, linen, unit cleaning and supplies and laundry are the responsibility of the resident unless they contract additionally for some or all of these services.

In Assisted Living/CPC, the House provides any basic equipment that may be in the unit (refrigerator, HVAC, etc). In addition, the House provides towels and *bed linen for each resident. It **does not** provide furniture, blankets, pillows, "Kleenex tissues," and other personal hygiene items. *In instances where linen is of special size or specification (such as a Full sized bed), housekeeping staff will change linen but the resident is responsible for providing it and for arranging that it be laundered off the premises. (The House's contract laundry cannot accommodate special sizes or non standard linen.) Medical equipment such as walkers and/or wheelchairs is the resident's responsibility.

In the Nursing unit (both long term care and sub acute care), the House provides all basic furniture, all linens and towels and basic hygiene supplies. Wheelchairs, walkers and other medical equipment are supplied by the resident and/or third party providers.

Personal clothing laundry is done for AI and Nursing unit residents. **However, it is the responsibility of the resident or the power of attorney to have their ID on all items before they are sent to the laundry. The House cannot be responsible for unmarked personal laundry.** The House is not in position to provide laundry or cleaning services for such items as comforters or draperies.

Please direct any questions for additional clarification to Steve Blazier, Environmental Services Manager.

Fred E. Heleine, LNHA
Executive Director

1-05

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